

Regulations governing Alternative Resolution for Consumer Disputes

In the event of a dispute, the Consumer can use one of the following organisations for Alternative Resolution for Consumer Disputes: Consumer Conflict Information and Arbitration Services in Vale do Ave; Vale do Cávado; Porto; Coimbra; Lisbon; Algarve or National (email cniacc@fd.unl.pt), Contact details available at www.consumidor.pt or www.arbitragemdeconsumo.org, or by telephone 707 788 787.